

Dear Dr. Spivak -

6/21/07

The quality of my life has improved tremendously since my surgery last June and I have you to thank for that.

Thank you ever so very much.

On a daily basis I meet people who suffer the painful aftermath of failed back surgery. Naturally I was most apprehensive about the surgery. But James Hale repeatedly assured me that I was in the best possible hands. He was so right.

I must tell you that in addition to your skill as a surgeon I was most impressed with how responsive you have been throughout this process. When you first told me that you could be reached by email I was somewhat skeptical, but I soon learned that I would hear back from you very quickly. I cannot tell you how reassuring that was.

Quite simply, you are the best and I feel most blessed that I had the benefit of your

And by awesome,

I mean

totally awesome.

skill, training + care. I will be forever grateful.

Kindly extend my gratitude to your outstanding staff, especially Jamie + Phil.

most thankfully,